

## New Patient Information Sheet

Welcome to **Alliance Periodontics & Implant Dentistry**.

The information below is designed to make your appointment with us run smoothly and will help you to make the most of your allocated time.

### 1) Appointment

Please find enclosed an appointment card with the name of your dental specialist and the date and time of your appointment. This appointment has been reserved for you and a missed appointment fee will be charged if you do not attend. 24 hours notice is required for cancellations. Cancellations less than 24 hours may attract a cancellation fee. Please allow 30-60 minutes for a consultation.

**Please ensure that you have the following:**

- a. **Complete the enclosed personal and medical history form including all MEDICATIONS**
- b. **The referral letter from your dentist if it has been given to you along with any radiographs (x-rays) you have been given.**
- c. **A list of all your medical conditions.**
- d. **The address and telephone numbers of your General Medical Practitioner and all treating medical specialists.**

### 2) Personal and Medical History

Please fill out the enclosed form on both sides and ensure that you bring this form with you to your appointment. The information provided is treated with the utmost confidentiality. If there are any issues you wish to discuss in private, please indicate on the form and your Periodontist will discuss this with you.

Your privacy is very important to us – please ask if you wish to see a copy of our Privacy Policy or alternatively, it may be viewed on our website at: [allianceperiodontics.com.au](http://allianceperiodontics.com.au)

**Important note: If you have had rheumatic fever or any orthopaedic replacement surgery please advise our rooms prior to your appointment as you may require antibiotic cover for your initial consultation and/or subsequent appointments. It is also important to advise us prior to any appointments if you are taking blood thinning medication.**

### 3) Transport

We are within 10 minutes walk of West Perth train station and close to the Central Area Transit route (Red and Green CAT bus). The nearest stop is on Outram (Red CAT) or Colins Street (Green CAT)

### 4) Parking

Please allow time to find parking. There is street parking in Richardson Street and the machine takes coins and credit cards. The cost of parking is currently \$4.10 per hour.

### 5) Payment Options/ Private Health Insurance/HICAPS

Payment is required on the day of your appointment. We can claim on your behalf from your private health insurance with HICAPS if you qualify for a rebate. Balance of account is required on the day and can be made by EFTPOS, Credit Card, cheque or cash. If you do not have private health Insurance card, you will be given an itemised receipt of payment which can be presented to your health fund. Please note that periodontal services fall under the category of 'Major Dental'.

### 7) Clinical Hours

Our office hours are as follows: Mon-Friday: 8:00am – 5:00pm

