

## Welcome to Alliance Periodontics & Implant Dentistry.

The information below is designed to make your appointment with us run smoothly and will help you to make the most of your allocated time.

## 1) Appointment

Your appointment has been reserved for you and a missed appointment fee will be charged if you do not attend. <u>24 hours notice is required for cancellations</u>. Cancellations less than 24 hours may attract a cancellation fee. Please allow 45-60 minutes for a consultation.

## Please ensure that you have the following:

- a. Complete the attached personal and medical history form including all MEDICATIONS
- b. The referral letter from your dentist if it has been given to you along with any radiographs (x-rays) you have been given.
- c. A list of all your medical conditions.
- d. The address and telephone numbers of your General Medical Practitioner and <u>all</u> treating medical specialists.

### 2) Personal and Medical History

Please fill out both pages of the attached form and email it back to us as soon as possible. You can use FILL & SIGN when you open the PDF. Alternatively, you can print the form and complete it manually and scan and email it back to us. If you are unable to email it back to us, please ensure that you bring this form with you to your appointment. The information provided is treated with the utmost confidentiality. If there are any issues you wish to discuss in private, please indicate on the form and your Periodontist will discuss this with you.

Your privacy is very important to us – please ask if you wish to see a copy of our Privacy Policy or alternatively, it may be viewed on our website at: allianceperiodontics.com.au

Important note: If you have had rheumatic fever or any orthopaedic replacement surgery please advise our rooms prior to your appointment as you may require antibiotic cover for your initial consultation and/or subsequent appointments. It is also important to advise us prior to any appointments if you are taking blood thinning medication.

### 3) Transport

We are within 10 minutes walk of West Perth train station and close to the Central Area Transit route (Red and Green CAT bus). The nearest stop is on Outram (Red CAT) or Colins Street (Green CAT).

## 4) Parking

Please allow time to find parking as there is no private patient parking. Street parking is available on Richardson Street; however, you will need to download the **EasyPark App** on your smartphone to pay at the meter (see instructions below). Please download the app before your appointment to avoid any delays. This is a recent change that has been implemented by the City of Perth.

If you do not have a smartphone, there is one meter located across the road from our building that is still able to accept cash and credit card payments. Please allow time to locate this meter. The cost of parking is \$5 per hour.

## 5) Access to our practice for patients with mobility issues

If you have mobility issues, use a wheelchair or walking frame please note there is **NO** ramp or elevator to get from the street level to our practice. There is a flight of 9 stairs from the street level to first level. If you require assistance with the stairs, please feel free to contact us on 9481 2508 and one of our friendly staff will come to meet you at the stairs to guide you.

## 6) Payment Options/ Private Health Insurance/HICAPS

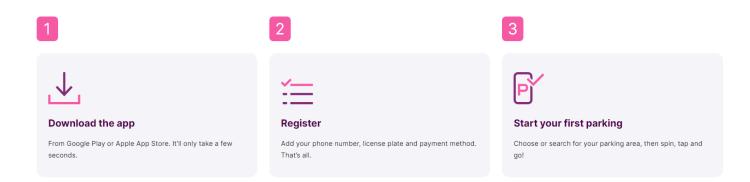
Payment is required on the day of your appointment. We can claim on your behalf from your private health insurance with HICAPS if you qualify for a rebate. Balance of account is required on the day and can be made by EFTPOS, Credit Card, cheque or cash. If you do not have private health Insurance card, you will be given an itemised receipt of payment which can be presented to your health fund. Please note that periodontal services fall under the category of 'Major Dental'.



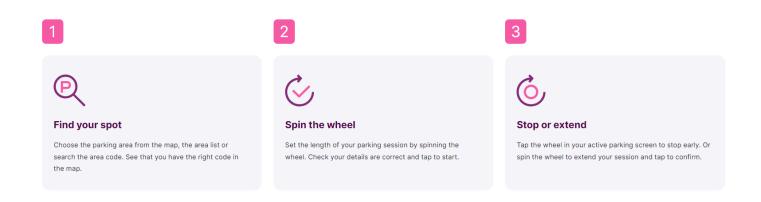
We are located at:

Suite 2/6 Richardson Street, West Perth

## **EasyPark App Instructions**



# Parking as easy as spin, tap and go!



## You can download the app by scanning the QR code below:

